



PRESS RELEASE

Media Contact:

Shaun Martin

shaun.martin@atmosenergy.com

FOR IMMEDIATE RELEASE

Atmos Energy Continues to Do Our Part

ABILENE, TX (April 8, 2020) – Atmos Energy is committed to the safety and welfare of our customers, our communities, and our employees while our nation responds to the Covid-19 pandemic.

The majority of our communities are impacted by emergency declarations with many under shelter-in-place orders. During this time, the communities we serve will see us continuing to provide essential services to ensure the safety and functionality of our critical infrastructure. As we perform these essential services and in support of the CDC recommendations, our employees are following guidelines so that we limit the spread of Covid-19 and ensure the safety of our employees, customers, and communities. We are working in smaller crews, staying six feet or more away from others as we work, and implemented screening precautions to protect our customers and employees. Additionally, our employees will begin wearing cloth face coverings when working outside or around others unless doing so creates a safety risk or existing safety protocols require different personal protective equipment (PPE). Atmos Energy employees may be working in and around your neighborhood, but also for your protection, we will work with plumbers or other qualified persons so we can limit in-home customer interaction.

We are committed to helping our communities. Last Friday, we announced a \$1.5 million donation to quickly stock the shelves at local food banks around the country. We are also partnering with various non-profit agencies, schools, and hospitals throughout our footprint to assist the community. Finally, we took the early step to voluntarily suspend natural gas disconnections on customer bills and also decided to defer implementation of our current compliance filings in Texas that impact customer rates until at least Sept. 1.

The situation is evolving but our commitment remains the same: safely and reliably delivering natural gas service. Customers with any questions are encouraged to please call us at 888.286.6700. Atmos Energy stands ready to safely serve our customers and take the necessary actions to protect our employees and our communities.

About Atmos Energy

Atmos Energy Corporation is the nation's largest fully regulated, natural gas-only distributor of safe, clean, efficient and affordable energy. As part of our vision to be the safest provider of natural gas services, we are modernizing our business and our infrastructure while continuing to invest in safety, innovation, environmental sustainability and our communities. An S&P 500 company headquartered in Dallas, Atmos Energy serves more than 3 million distribution customers in over 1,400 communities across eight states and manages proprietary pipeline and storage assets, including one of the largest intrastate natural gas pipeline systems in Texas. Find us online at <http://www.atmosenergy.com>, [Facebook](#), [Twitter](#), [Instagram](#) and [YouTube](#).